

The Baxter logo is centered at the top of the page. It consists of the word "Baxter" in a bold, italicized, blue sans-serif font. The background of the slide is a complex geometric pattern of overlapping diagonal bands in various shades of blue, gold, and light grey, creating a diamond-like shape in the center where the text is placed.

Baxter

SOPAT Patient Training

Date of Preparation: July 2019
UKI/35/19-0002

Baxter Nursing Service

The Baxter /Point of Care partnership for the national OPAT programme was established in 2015, however we have worked together on other projects for a number of years before this.

This partnership has developed further into a fully outsourced nursing service for the delivery of hands on nursing care.

The outsourced model has been used in the UK for:

- Renal Patients. 11 years
- IV Therapy Patients. 7 years

Successful model that provides a solution to the nurse/patient first dilemma

An outsourced service, not outsourced responsibility!



The Nursing Team

Baxter Clinical Therapy Lead Manager

Baxter Therapy Lead

- Setting up services
- Training
- Governance and quality
- Customer relations

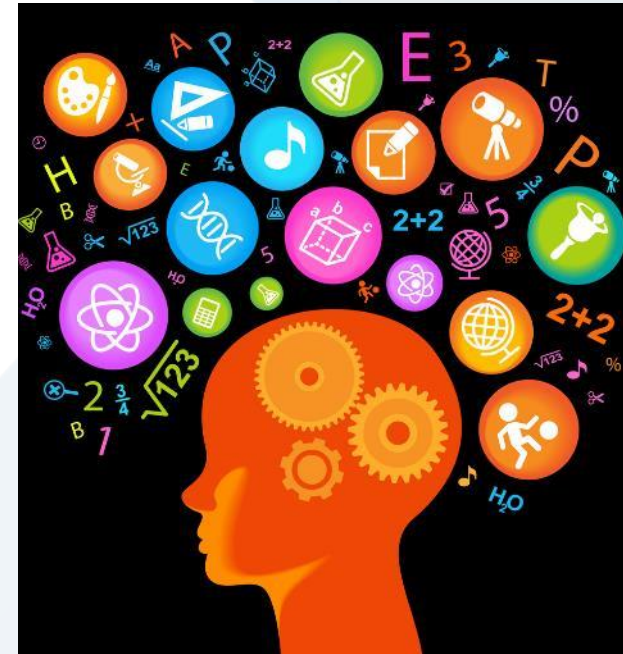
Point of Care Clinical Lead

- Day to day management of nursing teams
- Day to day clinical contact for customers and nurses
- Training, Support and Supervision

Team of trained nurses both contract and bank providing flexibility

Patient Training

- As medical professionals administering a drug and all that goes with it is straight forward.
- As a patient at home and sometimes alone it can be a very scary process.
- Knowledge and understanding of more than just the connect disconnect process is important for patient safety and peace of mind.



Patient Training

- Hospital Visit
 - Find out more about patient history
 - Introduce the service and answer any questions
 - Identify anything that may have an impact on training
 - Check who is training, patient or carer?
- First home visit includes
 - Risk assessment to ensure safe environment for patient to train and for staff to visit.



Patient Training

- The process of administering medication is broken down into several competencies.
- Training covers the entire process and not just connect and disconnect procedures.
- From delivery of drugs and equipment to recognising and reporting adverse symptoms
- Number of visits is individual to suit the patients needs
- Patients are left with information books and contact numbers

Patient training

- Each area will be discussed, demonstrated, and practiced to ensure competency before sign off
- Old paper copies recently grouped and put onto an electronic platform
- 20 Individual competencies
- Baxter protocol unless hospital provide

Competencies and Sign off

- Checking/storage and disposal of fluids/drugs and ancillary items
 - Stock rotation
 - Expiry dates
 - Appropriate use of fridge
 - Safety around disposal
 - Ordering new stock
- The use of pumps/devices
 - Loading
 - Set up
 - Trouble shooting
- Handwashing
- Principles of ANTT

Competencies and Sign off

- Equipment and surface preparation
- Connection
 - Use of gloves if required
 - Using additives or making up drugs if required
- Disconnection
 - Correct flush techniques
- How and when to change dressings if required
- Weekly line care if required

Competencies and Sign off

Prevention, detection and what to do in the event of:

- Systemic and site infection
- Air embolism
- Blocked line



Competencies and Sign off

8. Hospital visit Date/Time:

9. Home visit 1 Date/Time:

10. Home visit 2 Date/Time:

11. Home visit 3 Date/Time:

12. Checking Fluids/Drugs/Ancils: *

- Discussed
- Demonstrated
- Practiced
- Demonstrated and practiced
- Competency achieved - Yes
- Competency achieved - No
- N/A

Any Questions?



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Thank you!